

Boarding Guidelines and Policies

Vaccinations & Preventatives – an official vaccine certificate or medical record from a licensed veterinarian showing proof of vaccinations must be obtained **BEFORE** admission. **All required vaccinations must have been given by a licensed veterinarian.**

- ❖ Your pet(s) must be current on all of the following vaccinations & tests:
 - **Adult Dogs:** DAPP, Rabies, Bordetella, Influenza, Heartworm Test, Fecal Test
 - **Puppies:** DAPP, Rabies, Bordetella, Influenza, Fecal test
 - **Adult Cats and Kittens:** FVRCP, Rabies
- ❖ We cannot board any intact male cats
- ❖ In order to provide a safe and healthy environment, all dogs are required to have a fecal test once every 3 months. If we find that your pet has parasites the initial treatment is free while your pet is boarding with us. Two consecutive negative tests must be completed before resuming quarterly testing requirements.
- ❖ All animals must be current on flea/tick prevention and proof must be submitted at the time of check in

Please understand that we are a flea/tick free facility and that if they are noted on your pet, we will treat at your expense.

- Your pet will be checked over for fleas/ticks or any indication of them (i.e. “flea dirt”) before entering the boarding facility.
- We will be happy to provide flea/tick prevention and add the cost to your invoice.
- If your pet acquires fleas &/or ticks during his/her stay, and the prevention was purchased elsewhere, we will not be responsible for treatment.

Initial

First Time Boarders

A meet and greet with a staff member is required for all new boarders before entering our boarding facility. We highly recommend that you stop by with your pet prior to your boarding reservation. We reserve the right to cancel any boarding reservation and deny entry to our boarding facility if we cannot safely approach and handle your pet.

Initial

Existing Medical Conditions

If your pet has a medical condition, please let us know at the time of making your reservation. Additional costs may be applied.

******For the safety of your pet, we may not be able to accommodate certain medical conditions. Please call to see if we can accommodate your pet’s special needs******

Initial

Aggressive, Difficult to Handle Animals, Fence Climbers, and Diggers

We have a limited number of kennels for aggressive and difficult to handle animals – when making your reservation, please let us know if your pet has ever growled, bitten, or threaten to bite another animal or person so that we can make sure we have an opening for you as indoor-outdoor runs are on a first-come, first-serve basis (aggressive dogs get priority).

- Please note for the safety of your pet and our staff, we do not offer playtimes to aggressive animals.
- Please be aware that some pets may act differently in new environments and that they can become aggressive at times; if you are unsure if your pet is aggressive or if he/she becomes aggressive while boarding, we will notify you. For your pet’s next stay, he/she will be assigned to an indoor-outdoor run for the safety of your pet as well as our staff and an additional fee will be applied.
- For your pet’s safety, if he/she digs under &/or climbs fences, he/she may not be allowed to stay with us.
- We reserve the right to cancel any boarding reservation if we are unable to safely handle and/or approach your pet

Initial

Food/ Treats

Food is provided at no additional cost, but if you prefer to bring your pet’s own food, we ask that you please **pre-package** it so that the proper quantity is given – **NO LARGE BINS OR BAGS PLEASE.**

- Please understand that we do not administer raw diets at our facility – if your pet is normally fed a raw diet, we will be happy to feed him/her our Hill’s Science Diet Sensitive Skin & Stomach kennel food for the duration of their stay. We apologize for any inconvenience.
- No rawhides, pig ears, or similar products are allowed in the kennels to prevent the possibility of choking. _____

Initial

Belongings

- ❖ List **ALL** of your pet's belongings on the check-in form. We cannot be held responsible for any belongings not listed.
- ❖ You may bring up to 3 of your pet's favorite toys.
- ❖ Bedding is provided but you are more than welcome to bring your pet's favorite bed/blanket.
 - Please note that we will make every effort to ensure the bedding stays clean for the duration of your pet's stay, but we are unable to wash most beds.
 - It is not uncommon for pets to chew up their bedding when in a new environment.

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Check-in Times

- ❖ M-F: 7.30am - 5pm
- ❖ Saturday: 8am - 11am

Check-out Times

- ❖ M-F: 7.30am - 2pm (fee applies after 2pm unless being bathed or groomed on the day of pick-up)
- ❖ Saturday: 8am - 11am OR 5pm* (must prepay & fee applies if picking up at 5pm)
- ❖ After regular business hours and holidays: 8am or 5pm (must prepay & fee applies)

◆No refunds will be given for any reservation changes once the pet has been checked in.

_____ **Initial**

Other Recommendations

We recommend signing your pet up for a bath or groom appointment while he/she stays so that your pet is nice and clean at pick-up as some may get a bit dirty from rain, playing in the yard, etc.

IMPORTANT

Many pets may develop conditions while their owners are away. Other problems may be found that were already present (i.e. ear infections) or develop (i.e. stress-induced diarrhea) while your pet is here. In order to treat those conditions that are life-threatening or cause your pet suffering or discomfort, we need to have permission from all owners that board their pets here. Please note that the My Pet's Animal Hospital staff will make a reasonable effort to contact you before performing any services on your pet.

Please Sign Below:

I have read and understand the boarding guidelines associated with accommodating my pet at My Pet's Animal Hospital.

I grant permission to My Pet's Animal Hospital's staff to diagnose and treat my pet while boarding here if a life-threatening condition should occur or if a condition that causes suffering should occur. I understand that I will be responsible for the expense of any diagnostic tests performed and any treatment given.

I also grant permission to examine, vaccinate, apply flea &/or tick prevention, perform a fecal test, a canine heartworm or feline leukemia test on my pet if proof of vaccination, negative heartworm test, negative feline leukemia test, negative fecal test, and/or flea/tick prevention has not been received by My Pet's Animal Hospital upon admission to the facility. If fleas &/or ticks are seen on my pet or my pet has a positive fecal test, I give My Pet's Animal Hospital permission to treat my pet. I understand that I will be held responsible for any associated expenses of the examination, vaccines, flea/tick prevention and/or canine heartworm test or feline leukemia test.

Print Name _____ Date _____

Signature _____